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(254) 442-1008

November 20, 2020

CUSTOMER COMMUNICATION  
COVID-19 OPERATING STATUS - UPDATE

Dear Customer:

This is an update to our previous communication regarding the status of our operation specifically with regard to the developing COVID-19 Pandemic.

***Please note: As of today, November 20, 2020 – there is no change in or interruption to our operation. Our workforce is fully functioning with virtually no impact from the novel virus. With the changing situation there may be impact in the future and if so we will update you immediately.***

Our company has taken common sense precautions as below:

- We have restricted travel outside our general area.
- We have limited visitor access to our facility.
- We have given our workforce common sense guidelines to protect our team from the spread of viruses – social distancing, hand washing and others.
- We have initiated aggressive, multiple daily cleaning of common contact surfaces within our plant.
- We have increased our workforce headcount as a precaution against the potential of higher than normal absences.
- We have informed local and regional health care and government authorities that RAM is a part of the Defense Industrial Base and an Essential Critical Infrastructure Workforce. Each authority has confirmed their concurrence.

We have seen no interruption in our raw material supply chain. Further, we are executing our strategy of increasing raw material inventory purchases to cover planned need beyond the end of the 1<sup>st</sup> quarter 2021.

RAM intends to continue operations and our workforce fully supports our intention. We are confident the entire supply chain will weather this storm and ultimately learn lessons that will enhance the resilience of our industry.

If you have questions or concerns, please do not hesitate to contact us.

Best regards,

A handwritten signature in blue ink that reads 'Dick Williams'.

Dick Williams  
CEO